



CT BHP Closures – Holiday Observances

The Rocky Hill Connecticut BHP Office will be closed on the following days for the 2026 Holiday Observances:

- New Year's Day, January 1, 2026
- Martin Luther King Jr. Day, January 19, 2026
- Memorial Day, May 22, 2026 and May 25, 2026
- Juneteenth, June 19, 2026
- Independence Day, July 3, 2026
- Labor Day, September 7, 2026
- Thanksgiving, November 26, 2026
- Day after Thanksgiving, November 27, 2026
- Christmas Day, December 25, 2026

While the office will be closed for the above days, Care Managers are available 24 hours a day, 365 days a year to handle crisis and certification for inpatient services. Authorizations needing further review will be completed as soon as possible, no later than the next business day.

As a reminder, the ProviderConnect application is also available 24 hours a day, 365 days a year for registration and authorization of services.

The Customer and Provider Services line is 1-877-552-8247.